Appendix G

Appendix F

Exhibit 1 – P-B Health Hospice Support Training Guide
Exhibit 2 – P-B Health Hospice Volunteer and Support Policy
Exhibit 3 – Hospice Charity & Sliding Fee Scale Policy
Exhibit 4 – Quality Intervention Improvement Plan
Exhibit 5 – Board of Directors and Responsibilities
Exhibit 6 – Utilization Review Committee
Exhibit 7 – P-B Health Time Payment Plan Policy
Exhibit 8 – Letters Distributed to Religious Community
Exhibit 9 –Historical letter's (Alliance between Joseph Richey Hospice, Hero, and P-B Health)
Exhibit 10 – U.S Corporation Income Tax Return (2014 & 2015)

Appendix G

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Exhibit 11 - Additional signed Affirmations
Exhibit 12 - P-B Health Awards and Recognition for Community Service in Baltimore City
Exhibit 13 – Seasons Hospice letter of Support
Exhibit 14—Historical Charity Information from 2009, 2010, 2012

I hereby declare and affirm under the penalties of perjury that the facts stated in this Completeness and Additional Information response are true and correct to the best of my knowledge, information, and belief.

Signature

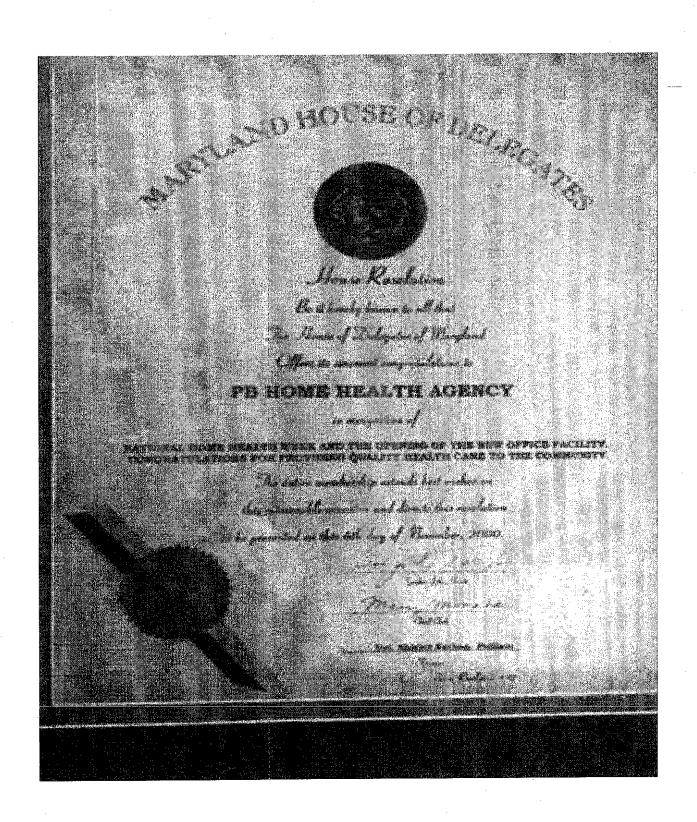
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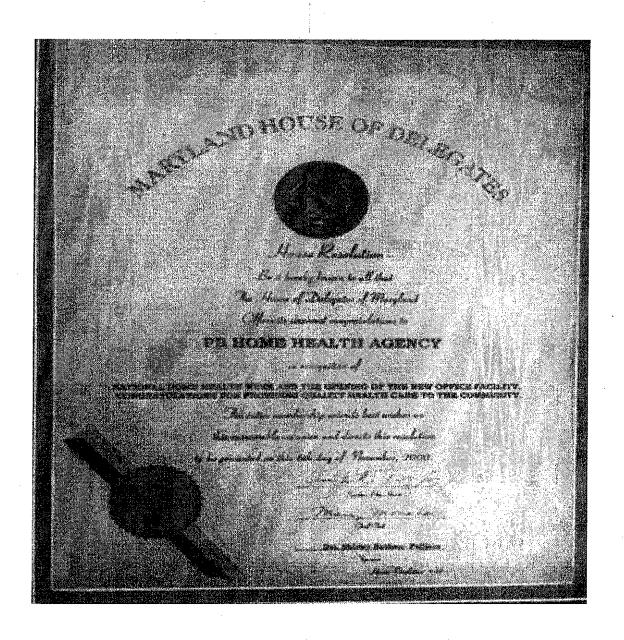
Date

I hereby declare and affirm under the penalties of perjury that application and its attachments are true and correct to the best of my and belief.	at the facts / knowledge	stated in e, inform	n this nation
Dackie D. Balley RN, MBA, CEO			
Signature of Owner or Authorized Agent of the Applicant		*.	
Jackie D. Bailey, RN, MBA, CEO			
Print name and title			* .
Date: February 17, 2017			
	•	•	

I hereby declare and affirm under the penalties of perjury application and its attachments are true and correct to the best of	that the my kno	facts s wledge	tated i	n this nation
and belief.				
M. S. Lauly				
Signature of Owner or Authorized Agent of the Applicant				
Matthew H. Bailey, CFO Print name and title				
Date: 2-16-17				

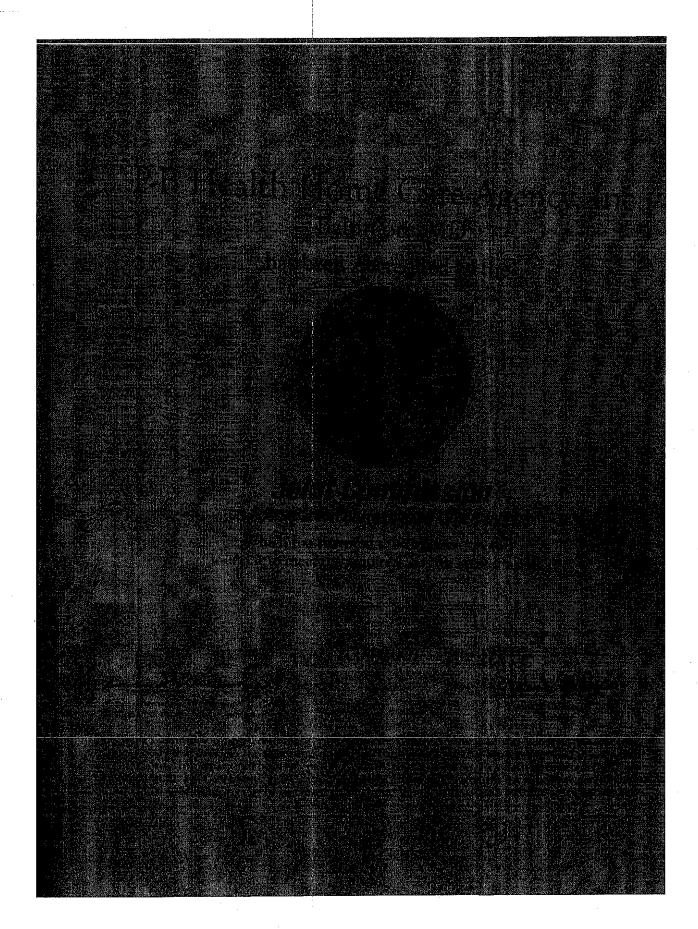
I hereby declare and affirm under the penalties of perjury that the facts stated in this application and its attachments are true and correct to the best of my knowledge, information and belief.
From Waity
Signature of Owner or Authorized Agent of the Applicant
Print name and title
Date: 2-16-17

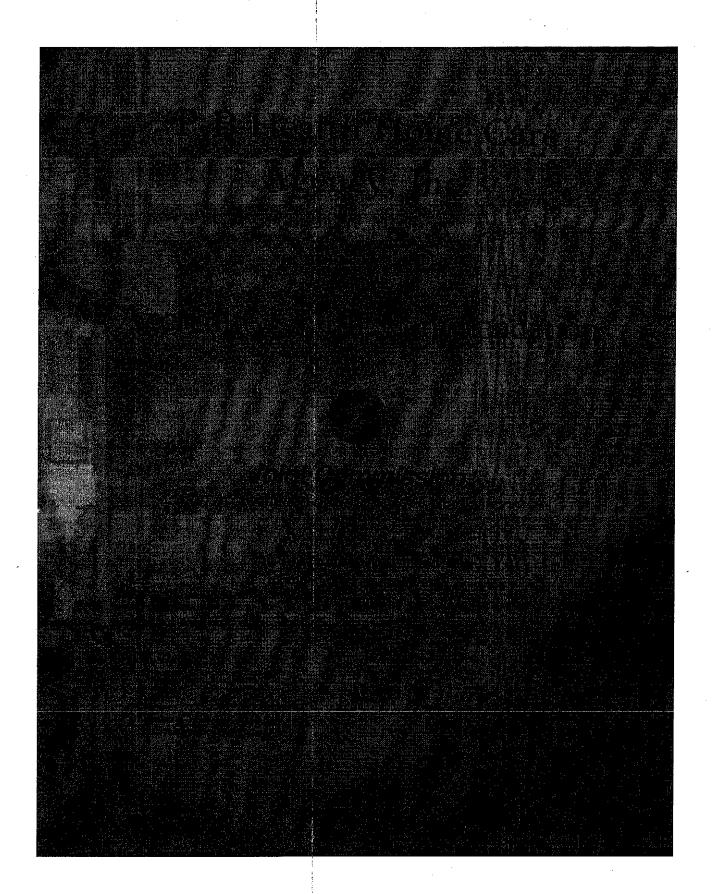






TO BALEARY LISTS. Care Agency, Inc. Licenbar 19, 518-22 Licenbar 19, 5





Comptroller's Office



Greetings:

Be it known that this citation is awarded to:

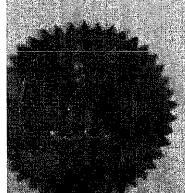
P-B Health Home Care Agency, Inc.

is recognition of

your Celebration of Jen Years of Community Service.

You are consequed for your efforts to becruise amoreness of house are it and private duly care. Alle applicad your tenselly and strength or course in historia productionals. You are a line expense of what can be arbitred through hard more and distribution. Their Wishes are extended to you in your future endorsess.

All options are excited to file our in the created everyodes.



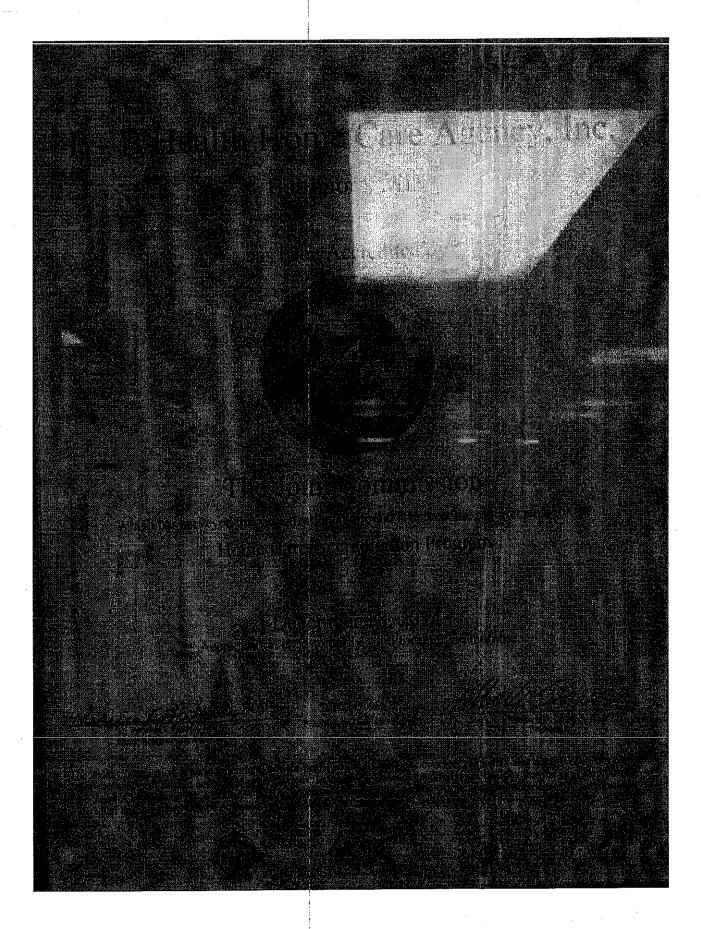
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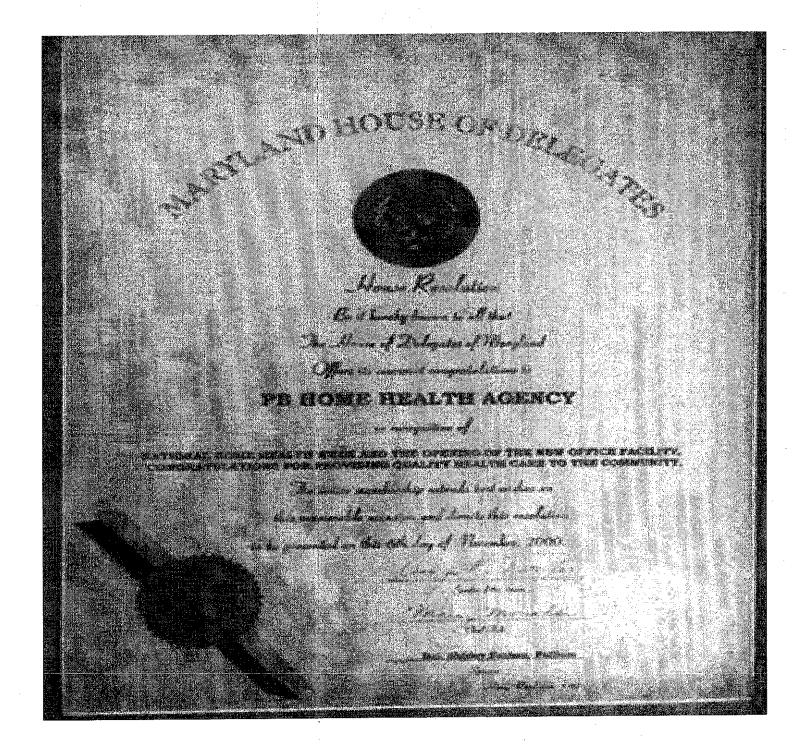
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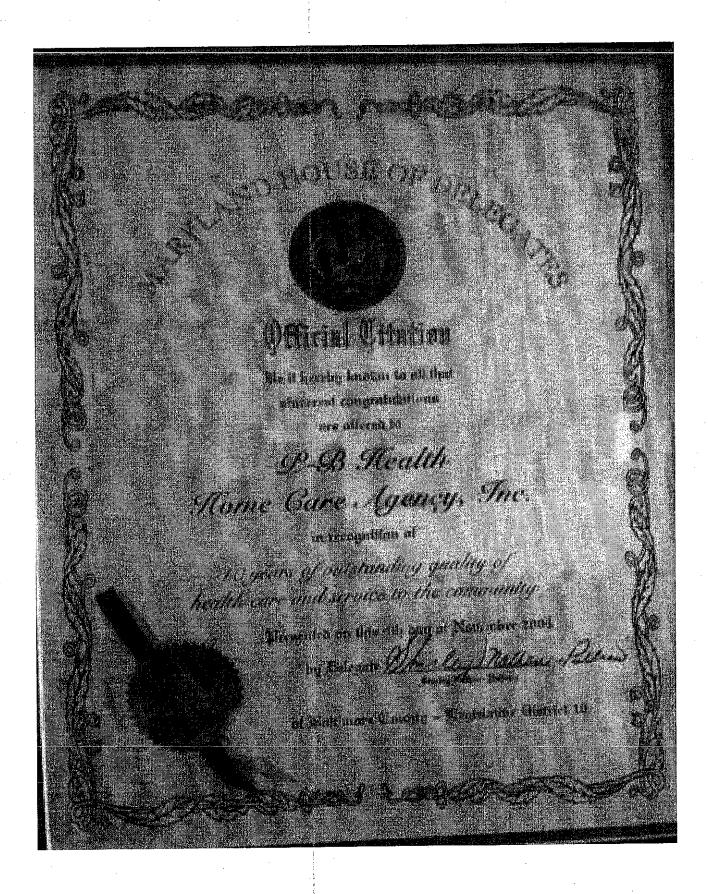
Can Lond Two Thomsand Store

Categorical are subject to be increased









To: P-B Health Home Care/Hospice 2535 St. Paul Street Baltimore, Maryland 21218

From: Mr. Dean Forman

Seasons Hospice & Palliative Care 6934 Aviation Blvd, Suite N Glen Burnie, MD 21061

Subject: Letter of Support for Licensing P-B Health as a hospice provider

Date: December 6, 2016

We support P-B Health in its efforts to get licensure as a general hospice provider in Baltimore City and Prince Georges County. We support them as an established Home Health Agency that would provide much needed hospice care services to many of the Baltimore City's terminally ill population that might not otherwise elect to access the Hospice Benefit. We support a quality care business organization in which the costs are contained and providing more options available to the patient and care provider. We support a community organization whose goals are:

- 1. Providing the highest quality of health care.
- 2. Training and providing community employment, and
- 3. Creating more family unity with an inter-family support system for their loved ones.

P-B Health Home Care is seeking a license as a Hospice in Prince Georges County and Baltimore City, Maryland. We support those efforts.

Sincerely Yours,



2012 Home Health Survey

P-B Health Home Care Agency, Inc.

> Agency Contact Info

1. Dates of Operation (1-2)

2. Ownership (3-6)

3. License and Organization (7-9)

4. Certification and Accreditation (10-11)

5. Services Provided (12-16)

6. Staffing (17)

7. Financial Information (18-21)

8. Agency Utilization (22-29)

9. Client Utilization (30-32)

10. Client Distribution (33-34)

Survey Summary



SURVEY NOTICES	PRINT SURVEY	HELF

Section 7 - Financial Information

The information in this section is for your agency 2012 Fiscal Year reported in question 2. Information in this section should be consistent with your agency's 2012 Medicare Cost Report. For non-Medicare gross and net revenues, use your agency's audited financial reports. Refer to the help screen prior to answering this question.

Information reported in this section is for the entire agency including all branches that are operated in Maryland by your agency.

18. Please report gross and net revenues received for services, as well as number of clients (unduplicated count of clients) and visits, by payer type during your 2012 Fiscal Year.

Charity Care is not a payer type and is not a valid response to question 18.

Payer Type	a. Gross Revenue	b. Net Revenue	al. No. of Clients (unduplicated count))	b1. No. of Visits
1. Medicare (Traditional)	4980140	37350105	988	22637
2. Medicare Advantage	2412520	1535240	675	10966
3. Medicaid (Traditional)	180840	94530	37	822 .
4. Medicaid Health Choice	0	0	0	0
5. Other Government	0	0	0	0
6. Private Insurers	0	Commence of the commence of th	0	O
7. HMO	• • • • • • • • • • • • • • • • • • •	0	0	0
8. Self Pay	0	0	0	0
9. Other	0	0	0	0
10. Total	0	0	0	0

18c. If a Payer Type was reported as "Other" in question 18_9a, please specify the payertype(s): Charity Care is not a payer type and is not a valid response to question 18.

Payer Type Other Breakdown	Gross Revenue	Net Revenue
and the second s	0	0
		< .
AND OFFICE AND ADDRESS AND ADD	0	0
	0	0
والمنافية		•
Total	0	0

19. Please report the total amount expensed as Charity Care by your agency, including branches, during your 2012 Fiscal Year.

Note: Charity Care dollar value should only apply to clients and visits for which payment was deemed free at time of service, based on agency's policy. DO NOT include Bad Debts or volunteer professional services. Please refer to the Help screen prior to answering this question.

a. Total Number of Char			- 10. 2011 1 11			
b. Total Number of Char	•	74		1		-
c. Total Dollar Value of	Charity Provided	16280	•			
						-
20. This question refers to Fiscal Year 2012 . Visits a agency.	o the total number may be provided	er of visits admi	inistered by your agency inclu y staff or by outside contractor	ding your a	agency brand reement with	hes during your
Please report the total nur	mber of visits, th 2012 Fiscal Year	e number of bil	lable visits, and the number of	f non-billat	ole visits adn	ninistered
a. Number of Billable Vi therapy, occupational the	sits (includes: sk rapy, medical so	illed nursing ca cial worker, or l	re, physical therapy/speech/la home health aide services)	nguage 34	374	
prior to accepting the pat	ient care and/or t ude visits where	those made to s	ade for the purpose of evaluati upervise caretaker staff. This ot at home and other visits not		5	
Total manufact of White	(Dillable alva M	on Dillahla\		1		
c. Total number of Visits	(Dillaule plus Ne	on-Dinable)		(we	e calculate)	
Note: For the purpose of costs which include all ex	penses made by	agency survey, the agency that	total cost/average cost by disc are directly related to providing for clarification of direct cos	ng the serv	ild be based ice/visit such	on direct 1 as salarie
Note: For the purpose of costs which include all ex	the home health penses made by	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs.	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per
Note: For the purpose of costs which include all ex and benefits, Refer to Sur	the home health penses made by rvey Definitions	agency survey, the agency that	are directly related to providing for clarification of direct cos	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all exand benefits. Refer to Sur	the home health penses made by rvey Definitions a. Total Visits	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits	ng the serv	ice/visit suct c. Averaș	as salarie
Note: For the purpose of costs which include all example to Sund benefits. Refer to Sund benefits. Refer to Sund benefits.	the home health penses made by rvey Definitions a. Total Visits	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per
Note: For the purpose of costs which include all example to Sund benefits. Refer to Sund benefits. Refer to Sund benefits.	the home health penses made by rvey Definitions a. Total Visits 17664	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all exempt to Sund benefits. Refer to Sund benefits.	the home health penses made by rvey Definitions a. Total Visits 17664	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all exempt to Sund benefits. Refer to Sund benefits.	the home health penses made by rvey Definitions a. Total Visits 17664	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per
Note: For the purpose of costs which include all exempt to Sund benefits. Refer to Sund benefits.	the home health penses made by rvey Definitions a. Total Visits 17664	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28. 209260.8.	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per
Note: For the purpose of costs which include all example to Sund benefits. Refer to Sund benefits. Ref	the home health penses made by rvey Definitions a. Total Visits 17664	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all example to Sund benefits. Refer to Sund benefits. Ref	the home health penses made by rvey Definitions a. Total Visits 17664 3114	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28. 209260.8.	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all exand benefits. Refer to Sur Discipline 1. Skilled Nursing 2. Home Health Aide	the home health penses made by rvey Definitions a. Total Visits 17664 3114	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28. 209260.8.	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost pe
Note: For the purpose of costs which include all example and benefits. Refer to Surand benefits. Speech/Language	the home health penses made by rvey Definitions a. Total Visits 17664 3114 3576	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28 209260.8 625764.24	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per
Note: For the purpose of costs which include all example and benefits. Refer to Surand benefits.	the home health penses made by rvey Definitions a. Total Visits 17664 3114 3576 9028	agency survey, the agency that	are directly related to providing for clarification of direct costs. b. Total Direct Costs. All Visits. 2446817.28 209260.8 625764.24 77197.68	ng the serv	ice/visit suct c. Averaș	as salarie ge Cost per



2010 Home Health Survey

11 TT	SURVEY NOTICES PRI	NT SURVEY HEL	p		
Health Home Agency Inc.		,			
ency	Section 9 - Client Utilization				
ntact Info	The information required in	this section is for your	agency 2010 fiscal perio		
Dates of	reported in question 2.		and an answer he		
eration (1-2)	This Section refers to all jurisdictions served by your agency and agency branche that are operated in Maryland by your agency. The information should be based of the properties of the control of the c				
Ownership 6)	that are operated in Maryland by your agency. The individual entity serving in a particular jurisdiction. Questions 30-34 should answered and saved for each jurisdiction served. These Questions were formerly				
	Part 2.	in juristiculoir bor loss x			
License and ganization 9)	Select jurisdiction served:	Baltimore City			
Certification	30. Please report the number of visits by payer type during	er of clients served (und ng your 2010 fiscal year	uplicated count) and the ; for all jurisdictions ser		
creditation -11)	Payer Type	a. Number of Clients	b. Number of Visits		
	1. Medicare (Traditional)	498	10767		
Services ovided (12-	2. Medicare Advantage	0	10		
)			Tena		
Staffing (17)	3. Medicaid (Traditional)	35] 538		
Pinancial	4. Medicaid Health Choice	0 .	0		
ormation 3-21)	5. Other Government	0	0		
Agency	5. Office Odvernment				
lization (22-	6. Private Insurers	287	3704		
		197	3758		
)	7. HMO	1.0			
) <u>Client</u>	7. HMO 8. Self Pay	0	0		
) Client ilization (30-) Client			0		
) Client ilization (30-)	8. Self Pay	0			

DO NOT include B Help Screen prior to	ad Debts or volur answering this o	nteer professional services. Please refer to the question.
Number of Charity	Clients:	[6
Number of Charity	Visits:	87
Total Dollar Value of Charity Care		·
Total Dollar Value provided:	of Charity Care	19140
provided:	e total number of f clients), served l	clients by living situation on Admission by your agency during your 2010 fiscal year
provided: 32. Please report the (duplicated count of for this jurisdiction.	e total number of f clients), served l	clients by living situation on Admission by your agency during your 2010 fiscal year
provided: 32. Please report the (duplicated count of for this jurisdiction.	e total number of f clients), served l	clients by living situation on Admission by your agency during your 2010 fiscal year
provided: 32. Please report the (duplicated count of for this jurisdiction. Living Situation	e total number of f clients), served l Number of Clien	clients by living situation on Admission by your agency during your 2010 fiscal year
provided: 32. Please report the (duplicated count of for this jurisdiction. Living Situation Living Alone	e total number of f clients), served l Number of Clien	clients by living situation on Admission by your agency during your 2010 fiscal year



2009 Home Health Survey

P-B Health Home Care Agency, Inc.

Agency Contact Info

- 1. Dates of Operation (1-2)
- 2. Ownership (3-6)
- 3. License and Organization (7-9)
- 4. Certification and Accreditation (10-11)
- 5. Services Provided (12-16)
- 6. Staffing (17)
- 7. Financial Information (18-21)
- 8. Agency Utilization (22-29)
- 9. Client Utilization (30-32)
- 10. Client Distribution (33-34)

Survey Summary

Logout

SURVEY NOTICES PRINT SURVEY HELP

Section 9 - Client Utilization

The information required in this section is for your agency 2009 fiscal period reported in question 2.

This Section refers to all jurisdictions served by your agency and agency branches. The information should be based on the individual entity serving in a particular jurisdiction. Questions 30-34 should be answered and saved for each jurisdiction served. These Questions were formerly Part 2.

Select jurisdiction served: Baltimore City

30. Please report the number of clients served (unduplicated count) and the number of visits by payer type during your 2009 fiscal year, for all jurisdictions served.

Payer Type	a. Number of Clients	b. Number of Visits
1. Medicare (Traditional)	759	13110
2. Medicare Advantage	49	828
3. Medicaid (Traditional)	41	546
4. Medicaid Health Choice	0]
5. Other Government	42	622
6. Private Insurers	64	886
7. HMO	304	3817
8. Self Pay	1	18
9. Other	0	0
10. Total	1260	19817

31. Please report the number of Charity Care clients served by your agency during

30c. If a Payer Type was reported as "Other" in question 30 9a, please specify the

payer type(s):

DO NOT include I Help Screen prior t			l services. Please refer to
Number of Charity	Clients:	12	
Number of Charity	Visits:	147	:
Total Dollar Value provided:	of Charity Care	29400	
provided: 32. Please report th served by your ager	e total number of ncy during your 20	clients by living 009 fiscal year fo	situation on Admission, or this jurisdiction.
provided: 32. Please report th served by your ager Living Situation	e total number of ncy during your 20 Number of Client	clients by living 009 fiscal year fo	The state of the s
provided: 32. Please report th served by your ager Living Situation Living Alone	e total number of ncy during your 20 Number of Client 112	clients by living 009 fiscal year fo	The state of the s
provided: 32. Please report th served by your ager Living Situation	e total number of ncy during your 20 Number of Client 112	clients by living 009 fiscal year fo	The state of the s
provided: 32. Please report th served by your ager Living Situation Living Alone	e total number of ncy during your 20 Number of Client 112	clients by living 009 fiscal year fo	The state of the s